Council/ Committee:	Union Employee Consultation Committee	Agenda Item No.:	*
Date:	20 th April 2011	Category	*
Subject:	Corporate Plan Employee Consultation	Status	Open
Report by:	Head of Customer Service and Performance		
Other Officers involved:			
Director	CEO		
Relevant Portfolio Holder	Councillor Bennett, Portfolio Holder for Performance		

RELEVANT CORPORATE AIMS

The proposed employee consultation impacts on all Corporate Plan aims.

COMMUNITY SAFETY – Ensuring that communities are safe and secure CUSTOMER FOCUSED SERVICES – Providing excellent customer focused services

ENVIRONMENT – Promoting and enhancing a clean and sustainable environment REGENERATION – Developing healthy, prosperous and sustainable communities SOCIAL INCLUSION – Promoting fairness, equality and lifelong learning. STRATEGIC ORGANISATIONAL DEVELOPMENT – Continually improving our organisation.

TARGETS

The proposed employee consultation does not contribute to any specific targets however it is a review and refresh of the priorities.

VALUE FOR MONEY

Delivering cost effective employee consultation.

THE REPORT

Background

The Council requires a new Corporate Plan for the period 2011 to 2015 in line with the next civic period.

The 2007 – 2011 plan and the subsequent update in 2010/11 went through significant internal consultation with both officers and elected members.

Consultation with the public was limited as the Sustainable Community Strategy had just undertaken a large scale consultation exercise and the Council utilised the information they had gathered.

In consulting and developing the new plan we need to be mindful of both the current budget situation and the need to focus on delivering key services. As such it is anticipated that the new plan will be much more concise and reflective of the changes we need to make to services and the way we need to work in future.

The key to preparing our next Corporate Plan 2011 – 2015 is consulting widely and identifying what is most important to employees, stakeholders and customers.

Attached is a sample '**Make Your Views Count**' survey which has already been circulated electronically to employees who have access to email and hard copy to staff based at the Depot.

Similar surveys have been issued to customers, stakeholders and elected members.

Employees are encouraged to complete the survey and return it to the Head of Customer Service and Performance by **Thursday 21st April 2011**.

We realise that the UECC meeting and the deadline for completion are tight. This survey though forms part of a larger consultation plan.

ISSUES FOR CONSIDERATION

IMPLICATIONS

Financial : None Legal : None Human Resources : None

RECOMMENDATION(S)

This report is provided for information.

ATTACHMENT:YesFILE REFERENCE:please completeSOURCE DOCUMENT:please complete



Make Your Views Count

Bolsover District Council is reviewing its Corporate Plan. The plan focuses on six aims which set out a number of priorities and support our vision – to enhance and improve the wealth profile, well-being and quality of life for the communities of Bolsover district.

Government grant cuts to local authorities mean that we face significant and unprecedented financial pressures on our budget.

The key to preparing our next Corporate Plan for the period 2011 – 2015 is consulting widely and identifying what is most important to key stakeholders. This survey forms part of a larger consultation plan. By taking time to complete this survey you can help us identify the priorities.

The survey should only take 5 to 10 minutes to complete. If you need any help with this form, please contact the Customer Service and Performance Department on 01246 242353. Please return your form to the Customer Service and Performance Department by 21st April 2011. Thank you.

Community Safety – ensuring that communities are safe and secure

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Tackling anti social behaviour and its causes					
Assisting everyone in feeling safe and secure at home and outdoors					
Reducing levels of crime					

Are there any further issues which are not currently included that you would like to see prioritising under the Community Safety Aim? Please state briefly below.

Customer Focused Services – providing excellent customer focused services

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Strengthen community consultation and involvement					
Design and deliver services to meet the needs of customers					
Improve the quality and consistency of services received by customers					

Are there any further issues which are not currently included that you would like to see prioritising under the Customer Focused Services Aim? Please state briefly below.

Environment – Promoting and enhancing a clean and sustainable environment

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Protect, enhance and improve the natural and built environment in a sustainable way					
Work towards sustainable service delivery to reduce our impact on climate change					
Provide an efficient and effective waste					

collection and recycling service that					
exceeds government targets					

Are there any further issues which are not currently included that you would like to see prioritising under the Environment Aim? Please state briefly below.

Regeneration – Developing healthy, prosperous and sustainable communities

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Contribute to improving the health of the district	X				
Develop vibrant town centres and flourishing rural communities					
Secure a decent standard of housing across the district					
Encourage inward investment and a local entrepreneurial culture to maximise sustainable employment opportunities					

Are there any further issues which are not currently included that you would like to see prioritising under the Regeneration Aim? Please state briefly below.

Social Inclusion – Promoting fairness, equality and lifelong learning

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Ensure all our services are provided in a fair and equitable manner					
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Endeavour to ensure adequate affordable housing					
Promote the development of skills and learning within communities					
Reduce poverty					

Are there any further issues which are not currently included that you would like to see prioritising under the Social Inclusion Aim? Please state briefly below.

Strategic Organisational Development – Continually improving our organisation

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Continue to monitor, review and improve the economy, efficiency and effectiveness of all Council Services					
Continue to develop the effective contribution of all our employees					
Strengthen the role of Members as Community Leaders					

Are there any further issues which are not currently included that you would like to see prioritising under the Strategic Organisational Development Aim? Please state briefly below.

Thank you for taking the time to complete this survey.

Please send your completed survey to the Customer Service and Performance Department by 21st April 2011.